

# Bidders' Conference

## Dirigo Health Agency

### Designated Vendors – Patient Experience Matters

**When:** Monday, June 18, 2012  
1:00 pm – 3:00 pm (EDT)

**Where:** Room 205, Wishcamper Center  
Muskie School of Public Service  
University of Southern Maine  
34 Bedford Street  
Portland, ME 04101

**Why:** In early June, the Dirigo Health Agency plans to issue a *Request for Proposals* under its *Patient Experience Matters* initiative seeking designated vendors to administer patient experience surveys to patients of participating primary care and specialist practice sites. The Bidders' Conference is an opportunity for applicants to learn more about the initiative and requirements for designated vendors.

**Who:** Vendors interested in being designated to administer surveys under this initiative are encouraged to participate. All vendors, including those with established relationships with Maine health systems or practice sites will be required to be designated as a condition of receiving practice-site subsidies.

**For more information about the Bidders' Conference,** contact Alexander Dragatsi, Maine Quality Forum, at [Alexander.dragatsi@maine.gov](mailto:Alexander.dragatsi@maine.gov) or 207.287.9965.

#### **Directions:**

##### From the South

- Take I-95 NORTH towards N.H./MAINE. (Maine Turnpike Toll \$1.50)
- Take Exit 44 (formerly Exit 6A), the I-295 NORTH exit, towards SO. PORTLAND/ PORTLAND DOWNTOWN. (Toll \$.50)
- Take Exit 6B, the FOREST AVE exit
- At the end of the exit turn right and merge onto Forest Avenue
- At 1st stop light, turn left onto Bedford Street
- The Muskie School is located in the four story gray Wishcamper Center, which is the second building on the left at 34 Bedford Street. You may access the parking garage by taking the 2nd left (immediately after the overhead skywalk) on Bedford Street.

##### From the North

##### **From Route 295**

- Take I-295 South
- Take exit 6B FOREST AVE exit

- At the end of the exit turn right and merge onto Forest Avenue
- At 1st stop light, turn left onto Bedford Street
- The Muskie School is located in the four story gray Wishcamper Center, which is the second building on the left at 34 Bedford Street. You may access the parking garage by taking the 2nd left (immediately after the overhead skywalk) on Bedford Street.

#### **From Route 95**

- Take I-95 South (Toll Road)
- Take Exit 48 (formerly Exit 8), Westbrook exit
- After the toll plaza, turn left at the light onto Riverside Street
- Proceed to the Riverside Street/Brighton Avenue intersection
- Turn left onto Brighton Avenue, Route 25
- Follow Brighton Avenue (Route 25) for approximately 3 miles until the stop light at a five way intersection (Deering Street/Falmouth Street/Brighton Street intersection)
- Bear to the left (not a sharp left) on Brighton Avenue that soon intersects with Bedford Street.
- Enter the USM parking garage by taking the first right onto Surrenden Street.
- The Muskie School is located in the four story gray Wishcamper Center, which is at 34 Bedford Street, next door to the parking garage. You may access the parking garage by taking the 2nd left (immediately after the overhead skywalk) on Bedford Street